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Course Code: MAX4315GS

Course Title: Maximo Application Suite - Manage: Work Management

### **Description:**

In this course, we will look at how work is managed in IBM Maximo Application Suite (MAS) Manage including the overall Work Order process and lifecycle, creation of Job Plans as well as Work Orders. We will also see how failure data can be entered, work assigned and labor and material is reported against work. After learning about these concepts, practice what you have learned by doing the hands-on lab exercises.

### **Objectives:**

- Describe the Work Management Process
- Discuss the Work Order lifecycle
- Understand the Status and Priority of Work
- Create Job Plans
- Create Dynamic Job Plans
- Generate Work Orders
- Record Labor and materials usage
- Report failure information
- Implement and practice these concepts in the hands-on lab

### **Duration:**

6.4 Hrs

### **Topics:**

- Introduction to Work Management
- Work process and applications
- Work order lifecycle
- Work options priority types and status
- Job plans
- Conditional job plans
- Dynamic job plans
- Work orders, work plans and reservations
- Failure codes
- Work assignments
- Service requests
- Labor reporting

### **Audience:**

Consultants, System Administrators, Support, Sales, Users